

The AI-Powered Future of Government

HOW GOVERNMENT AGENCIES
CAN HARNESS THE FULL POWER
OF MICROSOFT 365 COPILOT



Spearheading Innovation in Modern Government

As a modern governmental organization, you're always looking for ways to better serve your community. Not only that, but you have to provide great programs and services while working within a limited budget in highly regulated spaces.

Boosting productivity, streamlining operations, and enhancing the customer experience is the name of the game, but the rules of that game are always shifting and evolving.

The real challenge, then, is how stay on top of those changes. What if we told you that the everyday applications you're already using could help?

Leveraging Microsoft 365 and the new AI-enabled capabilities of Copilot can eliminate time-consuming manual tasks in Excel, Word, PowerPoint, Outlook, Teams, and more while providing the gold-standard security and compliance protocols of Microsoft Azure.

This enables modern government agencies like yours to:

- **Analyze vast amounts of data that would otherwise require painstaking manual processes**
- **Empower the public and save time by providing fast access to self-service tasks and commonly requested information**
- **Increase internal efficiency and support employees with automated processes that minimize burnout and eliminate silos**
- **Keep up with the latest compliance regulations, including DFARS, CMMC, and FedRAMP**

Whether you work for a federal agency, or city, state, or county government, here's a detailed breakdown of some of the ways that Microsoft 365 Copilot can fundamentally transform the way you work for the better.

Adding Microsoft 365 Copilot can help government agencies who:

- Are undergoing a digital transformation and looking to leverage AI to enhance productivity within the Microsoft 365 applications they are already familiar with.
- Value data security, compliance, and privacy, and are looking for a solution that adheres to these principles while implementing AI-driven productivity tools.
- Seek to unlock creativity and level up skills across their workforce, utilizing the AI-driven capabilities of Copilot for innovative problem-solving and efficient task management.
- Require a customized strategic vision and a tailored roadmap to integrate AI tools securely into their workflow, ensuring a smooth transition and adoption.
- Are interested in assessing their readiness for AI adoption and want to define the most effective use cases for their organization with a clear plan and actionable steps.



Automate Security & Compliance

Cyberattacks don't just hamper the operations of your agency.

They delay everyday business and eat up your and your IT team's time. That's why you need modern, AI-powered capabilities to take the guesswork out of security and compliance and help you improve the overall experience of both taxpayers and employees.

At Maureen Data Systems, we'll leverage the full extensibility of Microsoft 365 Copilot to meet the unique needs of your governmental agency. This will allow your teams to maximize its advanced AI functionality to:

- **Consolidate and analyze all financial information across Excel, Word, Outlook, and more to automatically detect anomalies.**
- **Easily manage permissions and access to sensitive agency or personal information across the board in all Microsoft 365 applications.**
- **Automatically ensure compliance with the latest regulations while maintaining world-class security through Microsoft Azure.**
- **Provide a complete summary of relevant budget details across Microsoft 365 and other clouds, such as past financial history and communications, to expedite financial decision-making.**
- **Turn your data into presentation-ready visuals and reports to share in Outlook or Microsoft Teams.**

Microsoft 365 Copilot not only solves for everyday cybersecurity and compliance concerns, but it also enables your teams to thrive in their other duties as well, including streamlined data insights, simplified financial management, and readily available budget summaries.

Microsoft plans to invest \$20 billion in security in the next five years.¹


Streamline & Supercharge Project Data

Unlocking the full value of your data can provide insights that your water and sewage agency could only dream of in the past. But to do this, you need a strategic partner that knows the regulatory- and data-specific capabilities of Microsoft 365 Copilot. This will allow analysts, engineers, technicians, and program managers to maximize the full power of these modern tools while ensuring sensitive data remains secure and compliant.

A tailored Microsoft 365 Copilot Vision and Value engagement will pinpoint exactly where your governmental organization can benefit the most from AI. This could include:

- **Using Excel to help analysts quickly conduct a variance forecast using natural language prompts.**
- **Instantly generating 'what-if' scenarios and data-driven insights to see the impact of different public utility programs.**
- **Enhancing and streamlining engineering research and departmental recommendations by automatically compiling and analyzing data from disparate sources.**
- **Creating detailed yet easy-to-understand reports in PowerPoint complete with executive summaries, key findings, and recommendations.**

The ability to expertly aggregate, analyze, and visualize data sources with Microsoft 365 Copilot allows agencies like yours to stay on top of community initiatives and risks, provide top notch programs to residents, and streamline time-consuming manual processes. Crucially, it enables all of this innovation confidently with Microsoft Azure's gold standard security and compliance protocols.



Public sector employees could save as much as 23 million hours a week automating routine bureaucratic processes.²

Boost Productivity, Reduce Research Errors

Complex governmental organizations like yours are looking to streamline and automate time-consuming, error-prone manual processes while shoring up security protocols and eliminating exposure. So, let's look at the tools that can help you do just that.

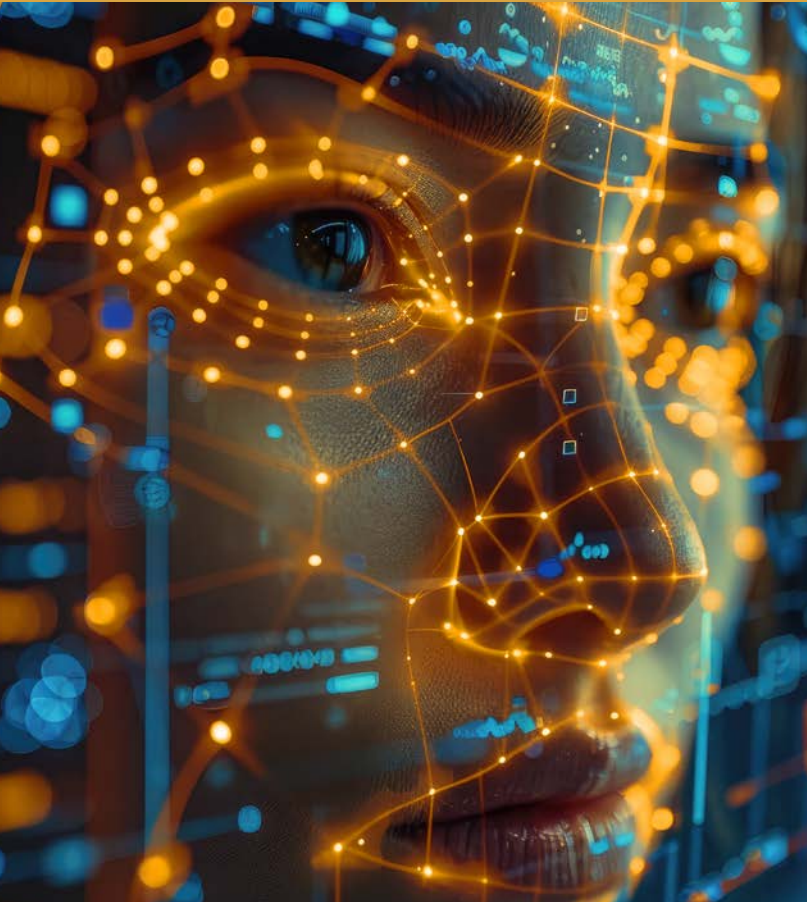
Over our 30+ years in business, Maureen Data Systems has honed a structured approach to helping highly regulated agencies, including nuclear energy, unlock the full power of innovative IT solutions like Microsoft 365 Copilot. Partnering with us will enable your agency to:

- **Easily compare research data in Excel, automatically identify discrepancies, and eliminate manual errors that pose security and compliance risks.**
- **Quickly search for and summarize information from a centralized content source to streamline the engineering and development processes.**
- **Generate detailed Teams meeting summaries complete with decisions made, action items, shared links, and callouts of where you were mentioned.**
- **Unify teams across departments and quickly kick off projects with standardized templates in Microsoft Loop.**
- **Boost employee efficiency and avoid burnout by automating time-consuming manual tasks, including data entry and appointment management.**

Automating and speeding up your agency's workflows across departments will position you for the future while boosting morale and employee retention. Plus, the built-in security and compliance functionality offered by Microsoft 365 and Azure will help your agency unlock the full value of your technology to spur innovation and growth.



Around 45% of public sector workers say they are “drowning in unnecessary administrative tasks,” and 55% say bureaucracy negatively affects their ability to perform their primary job functions.³



Personalize Customer Services & Enhance Security

Local governmental agencies can leverage enterprise-grade capabilities without ballooning the budget.

Your agency doesn't need to build complex, costly IP from scratch to ensure personalized, intuitive taxpayer services. In fact, if you're using Microsoft 365, you already have the capability to enhance customer service, streamline reports, and keep up with shifting regulatory standards. You just need the right partner to help make the most of your current investment.

When you work with Maureen Data Systems, your agency will have access to a team of over 200+ certified experts, including a dedicated Data & AI team. They will help your agency implement the advanced capabilities of Microsoft 365 and Copilot to:

- **Maximize the productivity of your limited workforce and provide better customer services by automating time-consuming manual tasks and paperwork.**
- **Summarize relevant agency information and past communications in Outlook, then use them to draft more personalized communications.**
- **Generate easy-to-understand public awareness or meeting reports in PowerPoint with key findings and detailed data.**
- **Enable the enterprise grade security and compliance protocols of Microsoft Azure to protect you and your residents' data.**

As local government employees, your residents rely on you for vital everyday services and support. Leveraging the power of Microsoft 365 Copilot will allow your teams to continue providing excellent service to residents without wasting hours on redundant manual tasks.

Microsoft Azure:

- **Supported by 8,500 security experts**
- **100+ compliance certifications, including CMMC, FedRAMP, ITAR, and DFARS**
- **Features cloud-native application protection platform that spans the application and infrastructure stack**

Get Ready for the Future of Public Service

Before your agency can harness the full power of AI, you need to build a foundation for success.

That's where the Maureen Data Systems Microsoft 365 Copilot Vision and Value engagement comes in.

During this engagement, our team will help your government organization discover the value and business benefits Copilot can provide and establish a roadmap to get Copilot ready. This includes:

- **Assessing employee needs, pinpointing productivity gaps, and identifying high-value, role-specific Copilot scenarios to unlock productivity and accelerate expertise.**
- **Reviewing the regulatory, technical, and licensing requirements that will be needed to set your agency up for success with Microsoft 365 Copilot and identifying Microsoft incentives that you may be eligible for.**
- **Customizing Copilot to your unique needs and laying a foundation that allows it to grow and change as your agency does.**
- **Developing a strategic solution with targeted goals and measurable KPIs to implement these recommendations based on your prioritized scenarios and address gaps found during the workshop.**
- **And much more!**

Let's get started!

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- **Maureen Data Systems is at the forefront of workplace innovation.**
- **We empower organizations to harness the full potential of their technology within their existing Microsoft ecosystem, transforming the way they work.**
- **Our solutions offer unparalleled productivity enhancements, creative insights, and data-driven decision-making capabilities.**
- **It's not just about working smarter; it's about propelling your business forward with a suite of tools that are as intuitive as they are powerful. With Maureen Data Systems' Copilot, you're not just adapting to the future of work; you're defining it.**

1: <https://www.microsoft.com/en-us/industry/blog/government/2024/05/30/migrate-to-innovate-how-governments-are-modernizing-in-advance-of-ai/>

2: <https://ukstories.microsoft.com/features/public-sector-workers-could-save-23-million-hours-a-week-using-ai/>

3: <https://ukstories.microsoft.com/features/public-sector-workers-could-save-23-million-hours-a-week-using-ai/>